

## TERMS & CONDITIONS

### 1. Chartering and booking

- a. Booking are subjected to vessel availability.
- b. Booking will only be confirmed upon full payment and is subjected to first-come, first-served basis.
- c. Any extension of charter time will be charged according to yacht
- d. The embarkation and disembarkation point will be at One°15 Marina Club only.
- e. Charter rate include fuel and skipper / crew fee.
- f. All charter include cruise from Sentosa to Lazarus Island only.

### 2. Payment and refund

- a. Payment must be made in full upon booking.
- b. Payment must be made either by bank transfer or PayPal. 4% Service charge is required for PayPal payment.
- c. In the event of refund, refund will be issued by bank transfer to client within a month of cancellation/refund.

### 3. Cancellation of charter

- a. For cancellation made more then 14 days from the day of charter, the booking can be postponed to another date within 1 month of the original booking date.
- b. For cancellation made 14 to 7 days, before the day of charter, 50% charter fee will be forfeited.
- c. For cancellation made less than 7 days before the day of charter, 100% charter fee will be forfeited.

### 4. Insurance & safety

- a. All charter vessels carry their own insurance and public liability policies.
- b. Personal insurance is recommended to be undertaken by the client and / or his guests.
- c. All BOB Marine charter can only be operated by BOB Marine captain.
- d. No life guard is provided during the charter. The client and / or his guests will be swimming and engaging in water sports activities at their own risk. BOB Marine will not be liable for any injury, damage or loss of personal items.
- e. All children onboard BOB Marine vessel shall all be time under the supervision of an adult. Client is to indicate the number of children that will be onboard the charter to our staff during booking.
- f. For safety reasons, guests can only disembark from the vessel for sea sports and activities when the captain / crew gives the permission.
- g. No water activities are allowed after 7pm.

## 5. Cancellation / Delay of Charter

- a. BOB Marine reserves the rights to cancel the charter due to unforeseen circumstances, in which the charter fee will be fully refunded to the client. Alternatively, the client can contact our staff to book for another charter slot.
- b. In the event of bad weather or sea condition, BOB Marine Captain or crew will consult the duty officer of the marina if the charter can proceed or have to be delayed.
- c. Bob Marine is not responsible for delay due to bad weather or sea condition and no extension of charter time will be compensated.
- d. Bob Marine reserves the rights to cancel a charter, in the event that there is a technical issue that safety implication, in which a full refund, an upgrade yacht or postpone of the charter will be given.
- e. The Captain / crew reserves the rights to cancel a charter with no refunds or compensation if the client and / or his / her guests are deemed to act in a rowdy and uncooperative behavior which endanger himself / herself, crew and / or guests on the vessel.
- f. All alcohol consumption have to cease 15 minutes prior to end of charter.
- g. Upon returning to Marina, client is to disembark from the yacht within 15 minutes to facilitate BOB Marine crew for cleaning of yacht. Any delay of 30minutes and above will be chargeable at standard hourly rate of the yacht.

## 6. Promotions and discount coupons

- a. All discount coupons can only be used once and have to be utilized within its validity date.
- b. All BOB Marine discount coupons cannot be exchanged for cash.
- c. Discount coupons are not valid with any other promotional offer or discount.
- d. Only one coupon can be used each time.
- e. No replacement will be given for loss of discount coupon.

## 7. Food and beverages

- a. Charter rates does not include food and beverages.
- b. Food and beverages packages are available upon request and pre-order to be made 7 days prior to charter.
- c. For cancellation of food order, there will be no refund.
- d. Corkage fee worth \$150 is waived for all food, soft drinks and 1st bottle of hard liquor only; Additional bottle of hard liquor is charged at \$100/bottle.
- e. Drinks are available for sale onboard.

## 9. Equipments rental and usage

- a. Sea sports equipments are subjected to availability, and have to be confirm before the charter.
- b. In the event of damage to equipment by client and / or his / her guests due to negligence, client is to pay for the repair cost or item replacement cost.
- d. For cancellation made less than 7 days before the day of charter, 100% fee will be charged for all paid motorised sea sports equipment.
- e. Fishing equipment is available for rental for \$50. Bait is sold separately.